## WIC Shopping Guide



Washington State WIC Nutrition Program



April 1, 2012 - March 31, 2013



### Welcome to WIC — The Women, Infants, and Children Nutrition Program

Congratulations for making an important and healthy choice by participating in WIC!

Working with WIC clients, grocers, and clinic staff, we have created this guide with WIC shoppers and checkers in mind.

### **About the WIC Shopping Guide**

The WIC Shopping Guide is the **main** source for WIC clients and store staff to get information about WIC approved foods. This guide is designed to help you have a successful shopping experience.

### In this guide you will find:

- Information for WIC shoppers and retail checkers
- Lists of approved and not approved foods
- Pictures of specific brands and types of allowed foods

### If you have questions or need help...

Ask WIC or grocery store staff, or call WIC Customer Service: 1-800-841-1410.

I hope you have a good shopping experience. Enjoy your healthy WIC foods.

Janet Jackson Charles

**Washington State WIC Director** 

WIC is a nutrition program that helps pregnant women, new mothers, and young children eat well, learn about nutrition, and stay healthy. WIC is the federal "Special Supplemental Nutrition Program for Women, Infants, and Children."

WIC provides: health screening, nutrition and health education, breastfeeding promotion and support, help getting other services, and checks for nutritious foods.

Washington State WIC Nutrition Program does not discriminate.

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### **Using WIC Checks**

### The following rules apply to WIC checks and WIC Fruit and Vegetable checks:

- Use your checks on or between the first and last day to use.
- Use a check only if your name is printed below the signature box.
- Shop only at approved stores. Look for the "WIC Checks Accepted Here" signs.
- Buy the amounts and types of foods listed on your checks.



- Separate your WIC foods by check, and from other items you are buying.
- Let the checker know you are using WIC checks before you begin your purchase.
- Sign the check only after the checker sees your ID and writes in the amount.

### These additional rules apply only to WIC Fruit and Vegetable checks:

 Ask the checker if you can use your WIC Fruit and Vegetable checks together, if more than one person in your family gets WIC Fruit and Vegetable checks. Some stores can process checks this way.

**Example:** You can combine a \$6 WIC Fruit and Vegetable check with a \$10 WIC Fruit and Vegetable check to pay for \$16 worth of fresh fruits and vegetables.

 If your purchase costs more than the amount on the WIC Fruit and Vegetable check, you are allowed to pay the extra amount.

**Example:** If the purchase costs \$7, and you are using a \$6 WIC Fruit and Vegetable check, you can pay the extra \$1 to cover the cost.

 If your purchase costs less than the amount on the WIC Fruit and Vegetable check, you are not allowed to receive money back.

### **Shopping Tips**

You can help WIC serve more families by using coupons and loyalty cards, and choosing lower priced foods.

**Store specials apply to WIC purchases.** This includes buy one, get one free offers.

If you can't find what you are looking for, ask store staff for help.

You do not have to buy all the foods listed on your WIC checks. You may buy less, not more.

**Bring your WIC Appointment/ID folder to the store to use as identification.** Other forms of ID are accepted. The name on your ID must match one of the names printed below the signature box on the check.

If you sign the check before you give it to the checker, the check will not be accepted.



### **Weights and Measures**

### **Abbreviations:**

Ounces = OZPound = LB

### **Equivalents:**

½ gallon = 2 quarts

1 gallon = 2 half-gallons

1 gallon = 3.8 liters

 $\frac{1}{2}$  pound = 8 ounces 1 pound = 16 ounces

1 pound = 0.45 kilograms

### **Shopping Tip**

Look for Shopping Tips throughout the guide.

**Shopping Tips** 

### **Baby Cereal**

# Must Be 8 oz or 16 oz Boxes Dry Plain These brands: Beech-Nut Gerber Gerber You Can Choose

Any type, including barley, mixed grain, multigrain, oatmeal, rice,

and whole wheat

## NOT APPROVED Do Not Buy Brands, sizes, and types not listed as approved Cans Cartons Jars Single-serve or individual packets Added fruit, formula, or flavors DHA Organic Prebiotic or probiotic

### **Baby Food - Fruits and Vegetables**

# APPROVED Must Be 4 OZ glass jars Plain These brands: Beech-Nut Stage 2 Homestyle Gerber 2nd Foods You Can Choose Any variety Combinations of fruits Combinations of vegetables Single fruit Single vegetable

NOT APPROVED
Do Not Buy
Brands, sizes, and types not listed as approved
Plastic containers
Added formula or flavors
Casseroles
Cobblers
Desserts
DHA
Dinners
Grains
Meats
Noodles or rice
Organic
Stage 1, Stage 2½, or Stage 3

### **Baby Food - Meats**

<u> </u>
APPROVED
Must Be
2.5 oz glass jars
Plain
Stage 1 or Stage 2
You Can Choose
Any brand
Any variety
Single meat
With broth
With gravy

NOT APPROVED
Do Not Buy
Sizes and types not listed as approved
Plastic containers
Added flavors, foods, or spices
Casseroles
DHA
Dinners
Meat sticks
Mixed with fruits or vegetables
Noodles or rice
Organic
Stage 3

For Fully Breastfeeding Babies

Breastfeeding provides moms and babies with lifelong health benefits. WIC supports breastfeeding. The more you breastfeed, the more WIC foods you receive!



### **Formula**

Only the formula printed on the check is allowed. For information about WIC Approved Formulas, visit www.doh.wa.gov/cfh/WIC/formula.htm, or call WIC Customer Service at 1-800-841-1410.

**Baby Food** 

### **Cold Breakfast Cereal**













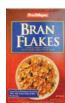












**Breakfast Cereal** 









### **Hot Breakfast Cereal**





















### You can choose a combination of breakfast cereals up to the amount of ounces (OZ) printed on the check. Examples:



### **APPROVED**

### **Must Be**

Boxes, 11 oz to 36 oz

Plain

These brands and types:

### **Cold Breakfast Cereal**

Bran Flakes:

Essential Everyday \*

Food Club \*

Fred Meyer \*

Great Value \*

IGA \*

Safeway \*

Western Family \*

Cheerios (Plain) \*

Corn Chex

Kellogg's Corn Flakes

Kellogg's Mini-Wheats, Unfrosted Bite Size \*

Kix (Plain)

Life (Plain)

Post Grape Nuts \*

Post Grape Nuts Flakes \*

Rice Chex

Wheat Chex \*

### **Hot Breakfast Cereal**

Cream of Wheat (1 minute, 2 ½ minute, 10 minute)

Instant oatmeal in boxes containing individual packets:

Essential Everyday Original Flavor \*
Great Value, Original \*

Hy-Top, Regular Flavor \*

IGA, Regular Flavor \*

Safeway, Regular Flavor \*

Quaker Oats, Original \*
Western Family, Regular Flavor \*

### **NOT APPROVED**

### **Do Not Buy**

Brands, sizes, and types not listed as approved

Bags of breakfast cereal

Added flavors, foods, or spices

### **Shopping Tip**

You can choose oatmeal in boxes containing individual packets when "breakfast cereal" is printed on the check.

<sup>\*</sup> These breakfast cereals are good sources of whole grain and fiber.

**Must Be** 

16 OZ packaged block when "1 LB cheese" is printed on the check Made from pasteurized cow's milk Made in USA

**APPROVED** 

Plain

These types:

Cheddar (mild, medium, or sharp, yellow or white)

Colby

Colby Jack

Monterey Jack

Mozzarella (part skim, whole milk, block, ball, or vacuum-packed)



### **You Can Choose**

8 oz packaged blocks only when "kosher cheese" is printed on the check

Two 16 oz packaged blocks when "2 LB cheese" is printed on the check

32 Oz packaged block when "2 LB cheese" is printed on the check

Any brand

Calcium and/or Vitamin D fortified Fat free, low fat, and reduced fat Reduced-sodium

### **NOT APPROVED**

### **Do Not Buy**

Sizes and types not listed as approved

Single-serve or individual packets Added flavors, foods, or spices

Cheese from raw milk

Cracker cut

Cream cheese

Deli cheese

Diced, crumbled, cubed, cut, grated, shredded, or sliced

DHA/ARA

Extra sharp cheddar

Fresh mozzarella

Goat or sheep

Imported

Lactose free

Low- or reduced-cholesterol

Muenster

Organic

Parmesan

Pasteurized process American

Provolone

Oueso fresco

Ricotta

String cheese

Swiss

Unpasteurized

Vintage cheese

### **APPROVED**

### **Must Be**

Plain

### **You Can Choose**

16 oz bags

Bulk (sold by weight)

Any brand

Any variety

Non-organic or organic



### **NOT APPROVED**

### **Do Not Buy**

Sizes and types not listed as approved

Boxes

Cans

Added flavors, foods, or spices

Barley

Bean and rice mix

Coffee beans

Dried refried beans

Frozen

Green beans

Jelly beans

Soup or soup mix

Vanilla beans

### **APPROVED**

### **Must Be**

12-count carton (1 dozen) White, chicken eggs



### **You Can Choose**

Any brand Small, medium, or large size

### **NOT APPROVED**

### **Do Not Buy**

Sizes and types not listed as approved

6- or 18-count cartons

Bulk eggs

Brown eggs Cage-free

DHA

**Duck eggs** 

Extra-large or jumbo-size eggs

Fertile

Free-range

Liquid, pasteurized, powdered, or

egg substitute products

Naturally-nested or other specialty

eggs

Non-chicken eggs

Omega 3

Organic

Single hard-boiled eggs

### **APPROVED**

### **Must Be**

Chunk light tuna in water, 5 oz to 6 oz

Pink salmon, 5 oz to 14.75 oz

Cans

Plain



### **You Can Choose**

Any brand

**Boneless** 

Low-sodium

Skinless

**NOT APPROVED** 

### **Do Not Buy**

Sizes and types not listed as approved

Tuna in 12 oz can

Foil bags

Pouches

Snack packs

Added flavors, foods, or spices

Albacore tuna

Dried

Fillet

Fresh

Frozen

Gourmet

Mackerel

Red salmon

Sardines

Smoked

Solid or chunk white tuna

Specialty salmon or tuna steak

Tongol tuna

Yellowfin tuna

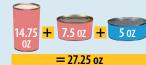


For Fully Breastfeeding Women

You can choose a combination of chunk light tuna and pink salmon up to the amount of ounces (OZ) printed on the check. Examples:



OR



### **APPROVED**

### **Must Be**

Fresh fruits Fresh vegetables

### You Can Choose

Bags or packages Bulk (sold by weight) Plastic bowls, cups, tubs, or clam shell containers Any brand Any combination of fruits and vegetables Any variety Non-organic or organic Whole or cut Yams or sweet potatoes

### **NOT APPROVED**

### **Do Not Buy**

Types not listed as approved Added dips, dressings, fats, or oils Added flavors, foods, or spices Added juice or syrup Breaded, canned, cooked, creamed, dried, frozen, or soups Edible blossoms or flowers Fruit baskets Fruit roll-ups or fruit leathers Herbs or spices, such as aloe vera, anise, banana leaves, basil, bay leaves, caraway, chervil, chives, cilantro, corn husk, dill, fenugreek, horseradish, lemongrass, lime leaves, marjoram, mint, oregano, parsley, rosemary, sage, savory, tarragon, thyme, vanilla beans,

Ornamental or decorative items, such as chili peppers, garlic on string, gourds, carved, or painted pumpkins

Party trays, platters, or trays Potatoes (except sweet potatoes and yams), including blue, purple, red, white, yellow, or Yukon Gold

Salad bar items Sugar or sugar cane

or wheatgrass



### Want to know how much fruits and vegetables will cost?

- 1. Weigh an item, and round the weight up to the nearest  $\frac{1}{2}$  pound.
- 2. Under the "price per pound" column, find the closest price per pound of the item.
- 3. Read across the row to find the cost based on the weight of the item.
- 4. Repeat these steps for each item.
- 5. Add together each item's cost to know about how much all of the fruits and vegetables you plan to buy will cost.

Price per pound (LB)	1 LB	1½ LB	2 LB	2½ LB	3 LB	3½ LB	4 LB	4½ LB	5 LB
\$ 0.49	0.49	0.74	0.98	1.23	1.47	1.72	1.96	2.21	2.45
0.59	0.59	0.89	1.18	1.48	1.77	2.07	2.36	2.66	2.95
0.69	0.69	1.04	1.38	1.73	2.07	2.42	2.76	3.11	3.45
0.79	0.79	1.19	1.58	1.98	2.37	2.77	3.16	3.56	3.95
0.89	0.89	1.34	1.78	2.23	2.67	3.12	3.56	4.01	4.45
0.99	0.99	1.49	1.98	2.48	2.97	3.47	3.96	4.46	4.95
1.09	1.09	1.64	2.18	2.73	3.27	3.82	4.36	4.91	5.45
1.19	1.19	1.79	2.38	2.98	3.57	4.17	4.76	5.36	5.95
1.29	1.29	1.94	2.58	3.23	3.87	4.52	5.16	5.81	6.45
1.39	1.39	2.09	2.78	3.48	4.17	4.87	5.56	6.26	6.95
1.49	1.49	2.24	2.98	3.73	4.47	5.22	5.96	6.71	7.45
1.59	1.59	2.39	3.18	3.98	4.77	5.57	6.36	7.16	7.95
1.69	1.69	2.54	3.38	4.23	5.07	5.92	6.76	7.61	8.45
1.79	1.79	2.69	3.58	4.48	5.37	6.27	7.16	8.06	8.95
1.89	1.89	2.84	3.78	4.73	5.67	6.62	7.56	8.51	9.45
1.99	1.99	2.99	3.98	4.98	5.97	6.97	7.96	8.96	9.95
2.09	2.09	3.14	4.18	5.23	6.27	7.32	8.36	9.41	10.45
2.19	2.19	3.29	4.38	5.48	6.57	7.67	8.76	9.86	10.95
2.29	2.29	3.44	4.58	5.73	6.87	8.02	9.16	10.31	11.45
2.39	2.39	3.59	4.78	5.98	7.17	8.37	9.56	10.76	11.95
2.49	2.49	3.74	4.98	6.23	7.47	8.72	9.96	11.21	12.45
2.59	2.59	3.89	5.18	6.48	7.77	9.07	10.36	11.66	12.95
2.69	2.69	4.04	5.38	6.73	8.07	9.42	10.76	12.11	13.45
2.79	2.79	4.19	5.58	6.98	8.37	9.77	11.16	12.56	13.95
2.89	2.89	4.34	5.78	7.23	8.67	10.12	11.56	13.01	14.45

## **Juice – 46 0Z**

### **Apple**



### **Grape**





### Grapefruit







### Orange



### **Pineapple**











### **Tomato and Vegetable**



















### **Cans or Plastic Bottles (46 OZ)**

### Must Be

46 OZ cans or 46 OZ plastic bottles These brands and types:

**APPROVED** 

### Apple

Great Value Apple
Tree Top 100% Apple

### Grape

Welch's 100% Grape
Welch's 100% White Grape

### Grapefruit

Great Value Pink Grapefruit Great Value White Grapefruit Texsun Ruby Red Grapefruit

### Orange

Texsun Orange

### Pineapple

Dole Pineapple

Fred Meyer Unsweetened Pineapple

Haggen Unsweetened Pineapple

IGA Pineapple

Western Family Pineapple

### **Tomato and Vegetable**

Campbell's Tomato

Haggen Tomato

Haggen Vegetable

**IGA Tomato** 

Kroger Tomato

V8 100% Vegetable

V8 Essential Antioxidants 100% Vegetable

Western Family Tomato

Western Family Vegetable

### **NOT APPROVED**

### **Do Not Buy**

Brands, sizes, and types not listed as approved

Sizes other than 46 OZ

Cartons or glass bottles

Cider, cocktail, fruit juice blend, juice drink, lemon, lemonade, lime, limeade, or punch

Organic

Refrigerated

### **Shopping Tip**

You can choose a combination of juice in 46 OZ cans, 46 OZ plastic bottles, or frozen containers when "2 juice" is printed on the check.

## Juice - Frozen

### **Apple**























### **Grape**

















### **Grapefruit**Any Brand



### Orange Any Brand



### **Pineapple**





### Frozen (11.5 OZ or 12 OZ)

### APPROVED

### Must Be

11.5 oz or 12 oz frozen These brands and types:

### Apple

Albertsons Apple
Flavorite Apple
Fred Meyer Apple
Great Value 100% Apple
Hy-Top 100% Apple
IGA Apple
Kroger 100% Apple

Old Orchard 100% Apple Safeway Apple Tree Top 100% Apple

Western Family 100% Apple

### Grape

Albertsons Grape
Great Value 100% Grape
Hy-Top 100% Grape
Old Orchard 100% Grape
Old Orchard 100% White Grape
Welch's 100% Grape
Welch's 100% White Grape
Western Family 100% Grape

### Grapefruit

Any brand 100% grapefruit juice

### Orange

Any brand 100% orange juice

### **Pineapple**

Dole 100% Pineapple
Old Orchard 100% Pineapple

### **NOT APPROVED**

### **Do Not Buy**

Brands, sizes, and types not listed as approved

Sizes other than 11.5 oz or 12 oz Cider, cocktail, fruit juice blend, juice drink, lemon, lemonade, lime, limeade, or punch Organic

### **Shopping Tip**

You can choose a combination of juice in frozen containers, 46 OZ cans, or 46 OZ plastic bottles when "2 juice" is printed on the check.

### **Apple**



















### Grape



**Juice - 64 0Z** 













































### **Orange Any Brand**















### **Plastic Bottles (64 OZ)**

### **APPROVED**

### **Must Be**

64 oz plastic bottles only These brands and types:

### Apple

**Albertsons Apple** Albertsons Apple with Calcium and Vitamin C Flavorite 100% Apple Fred Meyer 100% Apple Haggen 100% Apple Hy-Top 100% Apple IGA 100% Apple Kroger Apple **Nestle Juicy Juice Apple** Safeway 100% Juice Apple Tree Top 100% Apple Western Family 100% Apple

### Grape

Albertsons Grape Albertsons White Grape Flavorite Grape Flavorite White Grape Fred Meyer 100% Grape Fred Meyer White 100% Grape Great Value 100% Grape Great Value 100% White Grape Haggen 100% Grape Haggen 100% White Grape IGA 100% Grape IGA 100% White Grape Kroger Grape **Kroger White Grape** Safeway 100% Grape Safeway 100% White Grape Welch's 100% Grape Welch's 100% White Grape Welch's Red 100% Grape Western Family 100% Grape Western Family White Grape

### **APPROVED**

### Orange

Any brand 100% Orange Juice **Some examples** are listed below:

Big Tex

Flavorite

Golden Crown

Langers

Old Orchard

Safeway

**Tropicana** 

Western Family

### **Pineapple**

Albertsons Pineapple Langers 100% Pineapple Safeway 100% Pineapple Western Family 100% Pineapple

### **NOT APPROVED**

### **Do Not Buy**

Brands, sizes, and types not listed as approved

Sizes other than 64 oz

Container types other than plastic bottles

Refrigerated

Cider, cocktail, cranberry, fruit juice blend, grapefruit, juice drink, lemon, lemonade, lime, limeade, or punch Organic

### 2%, 1%, or Nonfat

### **APPROVED You Can Choose Must Be** Combinations of gallons or 2%, 1%, or nonfat milk half-gallons Only the type of milk printed on Quarts only allowed when the WIC check printed on the check Plastic or paper containers Acidophilus Cow's milk Any brand Fortified with Vitamins A and D Calcium-fortified Homogenized Fat free **Pasteurized** Kosher Plain, unflavored Lactobacillus Refrigerated Low fat **Probiotics** Skim milk with added thickeners, such as Creamy Fat Free, Skim Royal, Skim Supreme

### **NOT APPROVED**

See page 22.

### **Whole**

Milk

APPROVED				
Must Be	You Can Choose			
Whole milk	Combinations of gallons or			
Only the type of milk printed on	half-gallons			
the WIC check	Quarts only allowed when			
Plastic or paper containers	printed on the check			
Cow's milk	Acidophilus			
Fortified with Vitamin D	Any brand			
Homogenized	Calcium-fortified			
Pasteurized	Kosher			
Plain, unflavored	HIDNE			
Refrigerated	Muse			

### **NOT APPROVED**

See page 22.

### **Lactose Free**

APPROVED				
Must Be	You Can Choose			
Lactose free milk	Combinations of gallons or			
Only the type of milk printed on	half-gallons			
the WIC check	Quarts only allowed when			
Plastic or paper containers	printed on the check			
Cow's milk	2%, 1%, nonfat, or whole			
Fortified with Vitamins A and D	lactose free milk			
Homogenized	Acidophilus			
Pasteurized	Any brand			
Plain, unflavored	Calcium-fortified			
Refrigerated	Kosher			
THE INTERPRETATION OF	Lactobacillus			
HALL SALLOW [LIME]				

**NOT APPROVED** 

See page 22.

### Dry

APPROVED				
Must Be	You Can Choose			
Dry milk	Boxes, cylinders, plastic bags, or			
Only the type of milk printed on	pouches			
the WIC check	2%, 1%, nonfat, or whole dry milk			
Mixes to 1 quart of milk or more	Any brand			
Cow's milk	Calcium-fortified			
Fortified with Vitamins A and D	Kosher			
Homogenized	(A) 1/4 1/4 (A)			
Pasteurized	NONFAT DRY			
Plain, unflavored	Milk			
	Fretified with Vizzem An To			
	Processing Office Company of the Com			

**NOT APPROVED** 

See page 22.

### **Evaporated**

## Must Be 12 OZ can Evaporated milk Only the type of milk printed on the WIC check Cow's milk Fortified with Vitamins A and D Homogenized Pasteurized Plain, unflavored

### **You Can Choose**

2%, 1%, nonfat, or whole evaporated milk Any brand Calcium-fortified Kosher



### **NOT APPROVED**

See list below.

Milk

### **NOT APPROVED FOR ALL TYPES OF MILK**

### **Do Not Buy**

DHA/ARA

Half and half

Sizes and types not listed as approved Added flavors, foods, or spices Pints, half-pints, or smaller Glass bottles, shelf-stable, or UHT containers Single-serve or individual packets Bulk powdered milk Buttermilk Chocolate milk Hemp, nut, rice, or other grain beverages
Kefir
Low-carb dairy beverage
Omega 3
Organic
Other animal milk, such as goat or sheep
Raw milk
Soy milk or beverage
Sweetened condensed milk
Unpasteurized milk
Whipping cream

# APPROVED Must Be 16 oz to 18 oz jar Plain You Can Choose Any brand Creamy or smooth Chunky or extra chunky Crunchy or extra crunchy Low sodium

Natural peanut butter

Salted or unsalted

No stir or stir

### **NOT APPROVED Do Not Buy** Sizes and types not listed as approved Sizes other than 16 oz to 18 oz Bulk Added flavors, foods, or spices Added oils, such as flax or safflower DHA/ARA Freshly ground or grind-it-yourself Gourmet Low-carb peanut butter spread Low-glycemic Natural spread Nut or seed butters, such as almond, cashew, sesame, soy, sunflower, or tahini Omega 3 Organic Reduced-fat Roasted honey nut Single-serve or slices

Spread

Valencia

Vitamin E

"Squeeze It" tubes

### **APPROVED**

### **Must Be**

These brands and types:

8th Continent Soymilk Half-gallon containers Refrigerated Original or Vanilla

Pacific Ultra Soy 32 oz (quart) containers Shelf-stable Plain or Vanilla



**Soy Beverage** 





### **Shopping Tip**

You can buy quarts, half gallons, or a combination when "quart(s) soy beverage" is printed on the check.

### **NOT APPROVED**

### **Do Not Buy**

Brands, sizes, and types not listed as approved

### **APPROVED**

### **Must Be**

12 oz to 16 oz container Calcium-set

Plain



### **You Can Choose**

Any brand Refrigerated or shelf-stable

### **NOT APPROVED**

### **Do Not Buy**

Sizes and types not listed as approved Sizes other than 12 oz to 16 oz Added flavors, foods, or spices Baked, cubed, or sliced Dessert tofu

### **Shopping Tip**

Azumaya Extra Firm

You can choose any brand of tofu. Some examples are listed below.

Azumaya Firm Azumaya Silken Frieda's Extra Firm Frieda's Firm Frieda's Soft

House Foods Organic Extra Firm House Foods Organic Firm House Foods Organic Medium Firm House Foods Organic Soft (Silken) House Foods Premium Extra Firm House Foods Premium Extra Soft House Foods Premium Firm House Foods Premium Medium Firm

House Foods Premium Soft (Silken) Mori-Nu Organic Silken Extra Firm Mori-Nu Organic Silken Firm Mori-Nu Organic Silken Lite Firm Nasoya Lite Firm Nasoya Lite Silken Nasoya Organic Extra Firm Nasoya Organic Firm Nasoya Organic Silken Nasoya Organic Soft Safeway O Organics Extra Firm Safeway O Organics Firm Sun Luck Chinese Style Firm Sun Luck Japanese Style Sun Luck Nugoshi Soft

### Whole Grains

### **Shopping Tip**

You can choose a combination of whole grain choices up to the amount of ounces (OZ) printed on the check.



### **Brown Rice**

### APPROVED

### **Must Be**

Plain



### **You Can Choose**

16 oz to 32 oz bags Bulk (sold by weight) Any brand Gluten-free Long grain or short grain Instant or regular Non-organic or organic

### **NOT APPROVED**

### **Do Not Buy**

Sizes and types not listed as approved
Added flavors, foods, or spices
Boxes

**Whole Grain Choices:** 

• Brown Rice

Bulgur

Basmati, black, jasmine, mahogany, white, or wild

Gourmet Mixed rice

### Bulgur

### APPROVED Must Be

Plain

### **You Can Choose**

16 oz to 32 oz bags Bulk (sold by weight) Any brand

Non-organic or organic



### **NOT APPROVED**

### **Do Not Buy**

Sizes and types not listed as approved

Boxes

Added flavors, foods, or spices

### **Oatmeal**

### APPROVED

### **Must Be**

Plain



### **You Can Choose**

16 oz to 32 oz bags
Bulk (sold by weight)
Any brand
Gluten-free
Instant or quick
Non-organic or organic
Old-fashioned or regular
Rolled or steel-cut

### NOT APPROVED

### **Do Not Buy**

Sizes and types not listed as approved

Boxes

Cylinders

Added flavors, foods, or spices Granola

### **Shopping Tip**

You can choose oatmeal in bags or in bulk when "whole grain choices" is printed on the check.

**APPROVED** 

### **Soft Tortillas**

### Must Be

Packages, 8 oz to 32 oz Yellow or white corn soft tortillas Whole wheat soft tortillas Plain

### **You Can Choose**

Any brand Low-sodium

Whole Grains



### **NOT APPROVED**

### Do Not Buy Sizes and types not listed as approved Added flavors, foods, or spices Chips, taco salad bowls, taco shells,

Mixed-grain tortillas, such as corn and wheat together Sprouted wheat Store-made tortillas Tortillas with "light" or "lite" on the label

Wraps

tostada, or any other hard tortillas

### Shopping Tip

You can choose **any brand** of soft tortillas. **Some examples** are listed below.

Celia's White Corn
Celia's Whole Wheat
Carlita Corn
Don Pancho 6" White Corn
Don Pancho 6" Yellow Corn
Don Pancho White or Yellow Corn
Garden of Eatin' Organic Whole
Wheat
Great Value Corn
Guerrero 100% Whole Wheat

Guerrero White or Yellow Corn

La Banderita White Corn
La Banderita Whole Wheat
La Burrita 8" Yellow Corn
Mission 96% Whole Wheat
Mission White Corn – Super Size
Mission Yellow Corn – Extra Thin
Mission Yellow Corn – Super Size
Mission Whole Wheat
Ortega Whole Wheat
Pepito White Corn
Pepito Whole Wheat
Tia Rosa White Corn
Tia Rosa Yellow Corn Taco Size

### 100% Whole Wheat Bread

**APPROVED** 

### Must Be

Packages, 16 OZ to 32 OZ 100% whole wheat bread Loaf, plain, sliced

### **You Can Choose**

Any brand Low-sodium



### NOT APPROVED

### **Do Not Buy**

approved
Added flavors, foods, or spices
Artisan or gourmet (bread baked in small batches)

Sizes and types not listed as

Breads not wrapped in plastic Breads with "light" or "lite" on the label

DHA

Extra fiber

French bread

Frozen or refrigerated dough

Gluten-free breads

Multigrain

Sourdough bread

Sprouted wheat

Store-made bread

Uncooked bread mixes

Unsliced

### **Shopping Tip**

You can choose **any brand** of 100% whole wheat bread. **Some examples** are listed below.

Albertsons

Country Oven

Franz

Franz 50 Calorie

Franz 100% Stone Ground

Franz Big Horn Valley All Natural

Franz Oregon Trail

Fred Meyer

Great Value

Haggen

Haggen Stone Ground

Oroweat

Oroweat Country

Roman Meal All Natural

Royal Hearth

Safeway Kitchens

Safeway Kitchens Country

Safeway Open Nature

Sara Lee Classic

Sara Lee Hearty & Delicious

Sara Lee Hearty & Delicious with Honey

Sara Lee Soft & Smooth

The Bread Garden 100% Stone

Ground

Yoke's Fresh Market

- 1. The name of the person using the WIC check must be printed below the customer signature box on the check and match the identification (ID).
- 2. Identification must be shown when a WIC check is used.
- 3. A WIC Appointment/ID folder with the printed name and signature of the person using the check is all the identification needed.
- 4. If the WIC customer doesn't have their WIC Appointment/ID folder,

or if it does not have their printed name and signature, use the following list for examples of other types of ID that can be used:

- · Driver's License
- Military ID card
- · State ID card

**Retail Checkers** 

- Tribal ID card
- WIC checks must be signed in the presence of the checker and after the actual purchase price is written on the check.
- If the check is signed before it is presented to the checker, the WIC check cannot be used.

APPOINTMENT AND ID FOLDER  Washington State  Nutrition Program
Print caregiver and/or client name
Signature
Print alternate name
Signature
Client name(s)
The name on your ID must match one of the names printed below the signature box on the check.  Use this folder at the grocery store
for ID when using your WIC checks.
Examples of ID:  Driver's License State ID card  Military ID card Tribal ID card  WIC Appointment & ID folder with your printed name and signature.
Your WIC Clinic:

### Important Points to Remember at the Check Stand

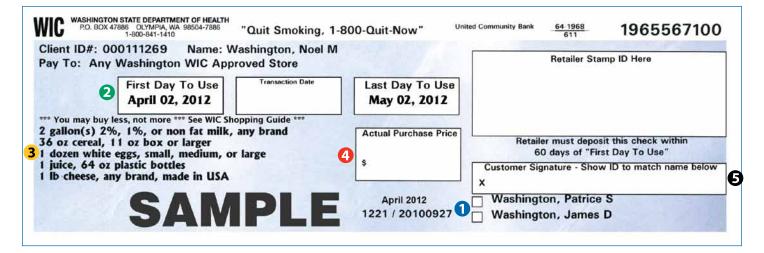
- WIC customers must be allowed to buy all the foods in the amounts listed on the check.
- WIC customers may choose not to buy all the foods on the check.
- Sell only what's on the check—no substitutions are allowed.
- WIC customers can use manufacturer and store coupons, and loyalty cards. Deduct the value of the coupon(s) before entering the total amount of the sale on the WIC check.
- WIC customers are entitled to store promotions offered to all customers (for example: buy one, get one free).
- Print clearly and carefully on the check using a black or dark blue ink pen.
- For WIC Fruit and Vegetable checks <u>never</u> enter more than the value of the check in the Actual Purchase Price box.
- Always get the WIC customer's signature on the check. Checks without signatures cannot be paid.
- WIC customers must be treated with the same courtesies extended to other shoppers.
- If you have to refuse a WIC check, use all your customer service skills to explain why. Tell the WIC customer they can take the check back to their WIC clinic for help or more information.
- If a WIC customer needs a WIC approved food that is not in stock, do not issue a rain check or allow them to come back to the store to get the missing item.
- A WIC check cannot be used to pay a bill or an account that a WIC customer has at your store.

### **WIC Customer Returns of Approved Foods**

WIC customers may return WIC approved food if it is found to be spoiled or defective. They can have the exact same brand, type, and size of product as the one that was returned. They cannot have other types of food, credit, cash, gift cards, or coupons in exchange for the defective product.

**Retail Checkers** 

### **How to Take a WIC Check**



### 1 Getting Started

- Process each WIC check as a separate transaction.
- · Ask for the check and the customer's ID.
- The name on the ID must match one of the names listed below the signature box.
- Put a check mark next to the customer's name.
- Refuse the check if it is already signed, the customer has no ID, the customer's name is not listed below the signature box, or if it is altered (for example, if dates or quantities are changed).
- When writing on a check, use a black or dark blue ink pen.
   Write clearly and do not use colored ink pens or gel pens.

### Check the dates carefully

- Do not take checks before the "First Day To Use" or after the "Last Day To Use."
- Write today's date in the "Transaction Date" box.

### 3 Sell only WIC approved foods, and the right amount of food

- Ring up the food in the order listed on the check.
- Make sure the customer selected only WIC approved foods. Refuse to sell foods that are not WIC approved.
- Look at the number of items and quantities listed on the check and sell up to those amounts. It is not a requirement for WIC customers to buy everything on their check.

If you have questions about WIC checks or fruit and vegetable checks, call WIC Customer Service at 1-800-841-1410.

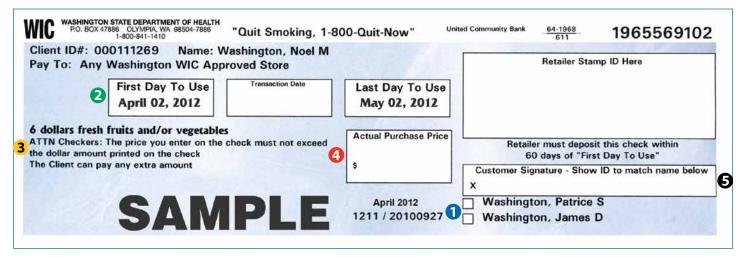
### Total the sale

- Write the total amount of the sale in the "Actual Purchase Price" box.
- If you make a mistake when you write the total purchase amount, you can correct it. Follow these steps:
  - · Draw one line through the incorrect amount
  - Clearly write the correct amount in or close to the box, and write your initials close to the new amount
  - Do not write or scribble over numbers, use white out, or try to erase the incorrect amount

### 5 Finish the sale with their signature

- Have the customer sign the check in the signature box after you complete the "Actual Purchase Price" box.
- · Ask them to return the check to you.
- Review the check to be sure it has:
  - · Valid dates
  - · Correct Actual Purchase Price entered
  - Customer's signature
  - · A check mark by the customer's name

### How to Take WIC Checks for Fruits and Vegetables



### 1 Getting Started

- WIC customers may combine more than one WIC check for fruits and vegetables in a single transaction.
- Ask for the check and the customer's ID.
- The name on the ID must match one of the names listed below the signature box.
- Put a check mark next to the customer's name.
- Refuse the check if it is already signed, the customer has no ID, the customer's name is not listed below the signature box, or if it is altered (for example, if dates or quantities are changed).
- When writing on a check, use a black or dark blue ink pen.
   Write clearly and do not use colored ink pens or gel pens.

### Check the dates carefully

- Do not take checks before the "First Day To Use" or after the "Last Day To Use."
- Write today's date in the "Transaction Date" box.

### 3 Sell only WIC approved fruits and vegetables

- This guide has information on WIC approved fruits and vegetables (see page 12).
- We encourage WIC customers to buy the full value of the check, but it is not a requirement.

### 4 Total the sale

- If the purchase is less than the value of the check, write in the actual purchase amount. For example, if the dollar value of the check is \$6.00, and the total amount of the purchase is \$4.50, write in \$4.50.
- If the purchase is more than the value of the check, write the dollar value of the check in the "Actual Purchase Price" box. For example, if the value of the check is \$6.00, and their total purchase is \$7.00, the amount you write on the check is \$6.00. The customer pays the additional dollar themselves,

using a Washington Electronic Benefit Transfer (EBT) Quest card, debit or credit card, check, or cash. If they pay with cash, they can receive change.

- If you make a mistake when you write the purchase amount or dollar value of the check, you can correct it.
   Follow these steps:
  - · Draw one line through the incorrect amount
  - Clearly write the correct amount in or close to the box, and write your initials close to the new amount
  - Do not write or scribble over numbers, use white out, or try to erase the incorrect amount

### **5** Finish the sale with their signature

- Have the customer sign the check in the signature box after you complete the "Actual Purchase Price" box.
- Ask them to return the check to you.
- Review the check to be sure it has:
  - Valid dates
  - Correct Actual Purchase Price entered
  - · Customer's signature
  - · A check mark by the customer's name

### **What Checkers Should Know**

### "WIC Checks Accepted Here"

Your store can accept WIC checks because the owner has a contract with the Department of Health. There are many rules and legal responsibilities in the contract that must be followed, including the requirement that you be trained to accept WIC checks correctly. The store can't get paid for checks that are not handled correctly, and problems with checks can lead to state WIC monitoring, investigating, and/or providing additional training.

### All Customers—and Checkers—Deserve Respect

You know it is important to provide good customer service. WIC customers are like other customers—they have good days and bad days. Remember WIC rules can be confusing to your customers, and a pleasant tone of voice and positive attitude can make an important difference in how your transaction goes. Sometimes an unpleasant exchange or misunderstanding can lead to a complaint. You can minimize complaints by knowing how to handle the WIC transaction and using your best customer service skills.

If you feel you are not being treated respectfully by a WIC customer, you may call our customer service line.

### **Privacy Please**

Another part of respecting WIC customers is being careful to honor their confidentiality. It is against WIC rules for you to tell a friend that someone is "on WIC," and when you need help with a WIC transaction you should not refer to WIC over the loud speaker or calling across the store.

### **WIC Does Not Discriminate**

We are proud to follow the federal law that WIC cannot discriminate based on race, color, national origin, sex, age, or disability. If we receive a complaint from a WIC customer who feels he or she has been discriminated against, we are required to report that complaint to the Office of Civil Rights in the United States Department of Agriculture.

Thank you for helping WIC provide healthy food to WIC customers!

### **Notes**



### Washington State Department of Health WIC Nutrition Program

WIC Customer Service 1-800-841-1410

www.doh.wa.gov

This institution is an equal opportunity provider.

Washington State WIC Nutrition Program does not discriminate.



